<http://bizforums.itrc.hp.com/cm/QuestionAnswer/1,,0x03f4ed6464a6d611abdb0090277a778 c,00.html>

Lionel Abdullah <http://bizforums.itrc.hp.com/cm/UserProfile/1,,BR695283!2,00.html>

August 13, 2002 21:41 PM GMT   [unassigned]

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hi,
to install your sj5100C on WINDOWS 2000 you have to download the sj263en.exe (17.27M), the full soft for win98, and the sj269en.exe (109.54K), the update for win2000.
When downloads finished, you unzip the two files.
The scan MUST be unplug.
Install the sj263en.exe first. Apply update sj269en.exe.
Shutdown computer, plug scan (// port must be on EPP mode in BIOS). Restart computer, apply a second time the sj269en.exe, restart computer.
If a file *2K.* is asked, the path is locate where you unzipped the sj269en.exe.
And after all of these steps, your scanner will work properly.